You can use self-service options at DTA offices starting on June 28, 2021

Need to talk to a caseworker?
Call (877) 382-2363
Monday-Friday 8:15am –4:45pm

Request **EBT cards** online or by phone. Cards sent by mail. Delivery tracked on **DTA Connect.**

GET CONNECTED

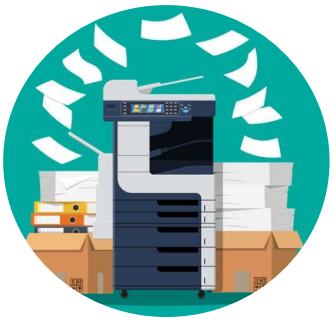
DTA lobbies are open for self-service. Use our phones, copiers or kiosks to apply for help or manage your case.

Limited DTA staff and interpreters will be available to help.

Contact a Caseworker

Call (877) 382-2363
Mon-Fri 8:15 am-4:45 pm

Submit Verifications



Drop off and scan your verifications

DTA Connect Kiosks

Apply for benefits or check your case

Department of Transitional Assistance

For More Information:
Visit mass.gov/dta
Follow us on Twitter @DTA_Listens

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Monday-Friday 8:15am –4:45pm

Services over the phone and online available in multiple languages

Connect with DTA today

3 convenient ways to manage your case 24/7

1. Call DTA Assistance Line **(877) 382-2363**
2. Visit **DTAConnect.com** on your computer or smartphone
3. Download the **DTA Connect Mobile App**

	DTA Assistance Line	DTAConnect.com	DTA Connect Mobile App
Apply for SNAP, TAFDC, or EAEDC	✓	✓	
Talk to a Case Manager	✓		
Request an EBT Card	✓	✓	✓
Track EBT Card Delivery		✓	✓
Check & Update Case Info	✓	✓	✓
Talk to Specialized Staff	✓		
View and Request Documents		✓	✓

Learn all you can do on the DTA Assistance Line and DTA Connect by visiting:

Mass.gov/ContactDTA

Department of Transitional Assistance

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